

SADANAND PADMAWAR

Program Manager | P&C Insurance & BFSI | Agile Transformation & AI Governance

Pune, India | Open to Remote

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PROFESSIONAL SUMMARY

Strategic Program and Portfolio Leader with IT expertise, specializing in P&C Insurance and BFSI digital transformation. Currently directing a \$3M portfolio of concurrent Policy, Billing, and Claims implementations for global carriers, orchestrating distributed Agile teams of 40+ members across onshore-offshore models. Recognized for enhancing delivery predictability, pioneering AI-enabled governance, and steering executive stakeholder engagement through large-scale, multi-year transformation initiatives.

KEY ACHIEVEMENTS

- Directed a \$3M portfolio of three simultaneous P&C programs for Progressive Insurance and Nonprofits Insurance Alliance.
- Led global Agile teams of 40+ members, boosting sprint predictability by 15% through optimized delivery governance.
- Accelerated executive reporting cycles by 30% via AI-driven governance automation, reclaiming 6 hours of weekly PMO capacity.
- Managed multi-million-dollar annual budgets with a consistent record of on-time and within-budget delivery.

CORE COMPETENCIES

Program & Portfolio Management: Portfolio Governance • PMO Operations • Executive Communication • Strategic Roadmap Planning • Financial Forecasting • Cost Management • Vendor Relations • RAID Management • Change Management • Power BI Dashboards

Agile Leadership: Agile Transformation • Scrum & SAFe Frameworks • Kanban • PI Planning • Team Coaching • Value Stream Delivery • Backlog Management • Scaled Agile

Business & Technology: P&C Insurance Technology • Workers' Compensation • Commercial Auto • BFSI Solutions • Digital Transformation • AI-Driven Governance • Generative AI Platforms (ChatGPT, Claude, Glean) • JIRA • Confluence • ServiceNow • NetSuite

Leadership: Executive Stakeholder Management • Global Delivery Leadership • Distributed Team Management • Client Relations • Mentoring • Strategic Decision-Making

CERTIFICATIONS

SAFe 5 Agilist (SA) • Certified Scrum Master (CSM) • Certified Agile Coach, • Certified Scrum Product Owner • (CSPO) Certified Agility Health Facilitator, • Competent Communicator by Toastmasters International • Competent Leader by Toastmasters International

WORK EXPERIENCE

Company: Majesco, Pune, Mar 2022 - Present

Role: Program Manager – P&C Insurance | Client: Progressive, USA , Non Profit Insurance Alliance, USA

Feb 2023 – Present | Pune District, Maharashtra, India · Remote

- Lead end-to-end delivery of multi-million-dollar **Majesco Policy and Billing Suite** implementations for P&C insurance carriers, consistently meeting scope, schedule and budget.
- Orchestrate 3 concurrent programs across Workers' Compensation, Commercial Auto and other commercial lines, aligning product, engineering, QA and client stakeholders to reduce delivery risk.
- Implement Agile at scale (Scrum, SAFe) across distributed teams of 10–40 members, improving sprint predictability, throughput and team accountability across onshore–offshore locations.
- Build and use data-driven dashboards and executive reports to provide early visibility into risks, dependencies and throughput, enabling informed portfolio-level decision-making.
- Partner with business and technology leadership at insurers to shape roadmaps, prioritise backlogs and ensure value-driven, production-ready solutions for policy administration and billing.
- Champion AI tools and automation in program governance (status, RAID, communication), improving planning quality and freeing teams to focus on high-impact delivery work.
- Boosted delivery throughput by 15% by refining sprint commitment reliability.

Role: Delivery Manager – P&C Policy Suite | Client: Progressive, USA

Mar 2022 – Jan 2023 | Pune District, Maharashtra, India · Remote

- Led delivery of Majesco Policy Suite implementations for Workers' Compensation and Commercial Auto lines, ensuring on-time, in-scope and within-budget releases.
- Coordinated cross-functional product, engineering, QA and migration teams to manage dependencies, environment readiness and integrated testing cycles.
- Applied SAFe/Scrum practices with clear release trains, PI planning inputs and sprint-level commitments, improving transparency and stakeholder confidence.
- Set up governance routines with insurer stakeholders to proactively manage escalations and regulatory constraints.

Company: Globant, Pune, Apr 2021 - Feb 2022

Role: Agile Project Manager – Digital Transformation | Client: HSBC, HK

Apr 2021 – Feb 2022 | Pune, Maharashtra, India · Remote

- Led multiple end-to-end digital transformation programs for global clients, steering cross-functional Agile teams of 15–40 members across locations.
- Drove Scrum ways of working, improving sprint predictability, reducing rework and increasing stakeholder confidence in delivery.
- Established program governance (risk/issue management, structured status reporting, stakeholder communication), ensuring transparency and early risk mitigation.

Company: StatusNeo, Gurugram, Nov 2020 - Apr 2021

Role: Scrum Master / Principal Consultant | Broker Portal - Client: Legato – an Anthem Company, USA

Nov 2020 – Apr 2021 | Gurugram / Pune, India (Remote)

- Led Scrum delivery for the Broker Portal, a suite of online tools helping external brokers and internal agents onboard new customers and manage existing health insurance policies.
- Worked closely with product owners and business SMEs from Legato/Anthem to clarify requirements, prioritise features and align releases to business milestones.
- Facilitated Scrum ceremonies, ensured adherence to Agile practices and maintained a transparent view of progress, risks and issues for all stakeholders.
- Established governance routines (status reports, RAID logs, stakeholder reviews), improving predictability and reducing last-minute escalations.

Company: Accenture, Pune, Nov 2007 - Nov 2020

Role: Scrum Master | Consumer 360 | Client: Procter & Gamble, USA

Oct 2019 – Nov 2020 | Location: Pune, Maharashtra, India (On-site)

- Acted as Scrum Master for Consumer 360, P&G's digital brand-building and consumer data platform enabling personalised consumer experiences.
- Drove Agile delivery for data ingestion, analytics and campaign enablement features, coordinating across marketing, data engineering and platform teams.
- Facilitated Scrum ceremonies, maintained team focus on sprint goals and ensured impediments were identified and removed quickly.
- Partnered with product owners and business stakeholders to refine backlog, align releases to marketing calendars and ensure high-value deliveries.

Role: Product Owner | MyInnovation | Client: Accenture Internal Portal, India

Oct 2016 – Oct 2019 | Pune, Maharashtra, India (On-site)

- Owned the product backlog for MyInnovation, an internal idea generation and innovation management platform used across Accenture.
- Defined product vision, roadmap and release goals in partnership with internal business sponsors and innovation teams.
- Translated business needs into epics and user stories, prioritised backlog using value vs. effort, and managed stakeholder expectations.
- Collaborated with UX, engineering and QA teams to ensure a frictionless idea submission, evaluation and implementation workflow.

Role: Product Owner | iPortal – Corporate Banking | Client: Barclays, UK

Oct 2015 – Sep 2016 | Pune, Maharashtra, India (On-site)

- Served as Product Owner for iPortal, an integrated corporate banking portal acting as a single gateway for Barclays' corporate clients to access banking services.
- Defined and prioritised features for payments, liquidity, reporting and entitlements, balancing regulatory, risk and user-experience considerations.
- Collaborated with UK business stakeholders, UX and technology teams to design journeys and ensure alignment with corporate banking strategy.
- Drove UAT planning and execution with business users, ensuring high adoption and minimal issues at go-live.

Role: Technical Business Analyst | Commercial Lines Data Services | Client: The Hartford, USA

Nov 2008 – Nov 2015 | Pune, Maharashtra, India (On-site)

- Acted as Technical Business Analyst for Commercial Lines Data Services, supporting real-time quoting, policy issuance and maintenance between agents and mainframe policy systems.
- Elicited and documented business and technical requirements for commercial insurance products and data services.
- Supported system testing and UAT by preparing test cases, validating data flows and ensuring accuracy of rating and policy transactions.

Role: Senior Software Engineer | \$25M Umbrella Project | Client: The Hartford, USA

Jul 2008 – Oct 2008 | Pune, Maharashtra, India (On-site)

- Developed and enhanced mainframe components for the \$25M Umbrella insurance product, increasing coverage from \$15M to \$25M.
- Analysed existing COBOL/JCL modules, implemented rating and coverage logic changes and ensured compliance with underwriting rules.
- Coordinated with BA and QA teams to clarify requirements, support test cycles and resolve defects.

Role: Senior Software Engineer | Customer Info System | Client: Florida Power & Light, USA

Nov 2007 – Jun 2008 | Pune, Maharashtra, India (On-site)

- Worked on a legacy mainframe Customer Information System for a leading utilities client, handling customer data, billing and service information.
- Delivered enhancements, bug fixes and performance improvements, ensuring stability and reliability of critical customer operations.
- Supported production incidents, performed root-cause analysis and implemented corrective changes.

Earlier Experience:

Cognizant — Associate (Projects) 08 Jan 2006 – 02 Nov 2007 | Pune, Maharashtra, India | Client: JPMC, UK

Patni Computer Systems — Software Engineer 08 Dec 2003 – 06 Jan 2006 | Pune, Maharashtra, India | Client: GE Card Services, USA

Konkan Synthetic Fibres — Textile Engineer 05 Jun 2002 – 11 Sep 2003 | Mahad, Maharashtra, India

Galaxial Infotech — Trainer 10 Aug 2001 – 31 May 2002 | Pusad, Maharashtra, India

EDUCATION

- B.Tech. (Textile) - Shri Guru Gobind Singhji Institute of Engineering and Technology, Vishnupuri, Nanded, Jun 2000
- Dip. in Adv. Computing- CDAC ACTS, Karad, Aug 2001

LANGUAGES & AVAILABILITY

- **Languages:** English (fluent), Hindi (fluent), Marathi (native).
- **Availability:** Open to remote and hybrid roles in Pune, Maharashtra

PERSONAL DETAILS:

- Gender : Male
- Nationality : Indian
- Marital Status : Married
- Current Location : Pune